



This month the company initiated its International Security Training Plan with the 1<sup>st</sup> Advanced Course on Casino Security and Management in Panama, unique in the sector

## SECURITY IN THE GAMING INDUSTRY, A KEY ISSUE FOR THE CODERE GROUP

- Security is one of the most relevant aspects for the development of the private gaming business and one of the Company's priorities.
- This month CODERE's Corporate Security and Compliance Area has set in motion the company's International Security Training Plan, which features as its initial milestone the first specialised course on casino security in the sector.
- The initial training took place in Panama, the country where more than 89% of the Group's casino operations are concentrated.
- More than 160 participants, from among the heads of security departments in the various countries, operators in the area of Surveillance and Security, and officers from 4 police stations in Panama, the Public Ministry and Prosecutors' Offices attended these day-long meetings.

**Panama, 3 October 2011.-** CODERE, a Spanish multinational private gaming company sets in motion its **International Security Training Plan**, a comprehensive project with which it highlights the importance of security and protection as one of the company's priority aspects.

As an initial milestone in the programme, the 1<sup>st</sup> Advanced Course on Gaming Casino Security and Management was introduced and is the only course specialised in gaming security to date. The training took place in Panama, the country where the company concentrates the largest of its casino operations from among the countries where it operates, aimed at its staff in the areas of Surveillance and Security, including both the managers as well as the personnel and the CCTV operators.

## Security, everyone's priority

Attaining a high standard in terms of security and being able to give greater scope to the various teams in the evacuation of the rooms, civil defence or emergencies, among others, constitute one of the priority objectives pursued by the Comprehensive Security Training Plan. Following the success of the first day-long meeting, other training activities will take place, designed to meet the specific needs of the Group's range of gaming rooms, in addition to taking into account the peculiarities of the business in each country.

Serafín Gómez, manager of the Security and Compliance Area of the CODERE Group, commented that "we are aware of the importance of maintaining a high level of security and protection in the gaming rooms, both with respect to our clients as well as our employees. This is an area of vital importance for the development of the gaming business and a guarantee of confidence".

## A first in specialised training

The first day-long meetings have brought together in Panama more than 160 participants, with whom different levels of assistance and management with respect to security issues were addressed. One of the sessions was devoted to training Panamanian CCTV operators (TV surveillance), with the attendance of more than 120 people. Control by CCTV is an essential element in the operations of a casino. Another of the meetings, spanning two days of the course, was geared to the Heads of Security from Argentina, Colombia, Panama, Spain and operations personnel from Colombia and Panama, including the Country Manager. The third day was centred on Fire Protection Safety and self-protection plans, with the participation, in addition to the CODERE employees, of officers from 4 police stations in Panama City, in order to become familiar with operating procedures in these areas designed for solving incidents more effectively.



Participants at the day-long meetings on Security together with one of the speakers, Ángel Pérez

Specialists, Serafin Román, General Manager of HEITEL, leader in the manufacture of CCTV equipment and products for casinos and the banking sector, and Ángel Pérez Alcarria, Director of Security of the Gran Madrid Group with more than 30 years of experience in security at the Torrelodones Casino, were two of the experts in charge of these training sessions in the areas of technology and security, respectively.

Speakers representing Codere Panama included the Director of Surveillance and Security, Esther G.

Arriola, and the Surveillance Manager, Wilberto Pinilla, who, in addition to the organisation of the event, gave an in-depth explanation of the quality standards being implemented by Codere and the upgrading process on a global level in all of the Casinos and Gaming Rooms where it operates.

## The Group CODERE

CODERE is a Spanish multinational group and a key player in the private gaming sector in Europe and Latin America and is listed on the Spanish Stock Exchange. Overall the Group manages more than 54,600 AWP machines, 191 bingo halls, 813 sports betting locations and participates in the management and operation of 3 horse racetracks in Argentina, Brazil, Colombia, Spain, Italy, Mexico, Panama and Uruguay. It Italy the Group also offers online gambling under the appropriate license in said country.